

Alleghany, Ashe, Avery, Mitchell, Watauga, Wilkes and Yancey Counties





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About Area Agency on Aging

The High Country Area Agency on Aging is dedicated to improving the lives of older adults, family caregivers and people with disabilities by providing support, education, advocacy and choices throughout their continuum of care.

Our region of focus includes the seven northwestern counties of North Carolina, commonly referred to as the High Country. These counties include Alleghany, Ashe, Avery, Mitchell, Watauga, Wilkes and Yancey. The High Country Area Agency on Aging is part of a larger aging network created by the Older Americans Act.

Area Agency on Aging Staff

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Area Agency on Aging Services

| Area Agency on Aging Services | | |
|----------------------------------|---|---|
| Family Caregiver Support Program | In Home Assessments Case Management Education Respite Services Information and Assistance Support Groups | Contact: Amber Chapman Email: achapman@hccog.org Phone: 828.265.5434 ext. 113 |
| Health Promotion Programs | Fall Prevention Programs Balance Programs Healthy Aging Programs | Contact: Amber Chapman Email: achapman@hccog.org Phone: 828.265.5434 ext. 113 |
| Lifespan Respite | Respite Vouchers | Contact: Pat Guarnieri Email: pguarnieri@hccog.org Phone: 828.265.5434 ext. 139 |
| Long Term Care Ombudsman | Advocates for residents' rights in Long-Term Care Facilities | Contact: Stevie John Email: sjohn@hccog.org Phone: 828.265.5434 ext. 126 |
| Compliance Officer | Monitors providers for our region. | Contact: Tim Price Email: tprice@hccog.org Phone: 828.265.5434 ext. 140 |
| AAA Director | • For further Questions | Contact: Nicole Hiegl Email: nhiegl@hccog.org Phone: 828.265.5434 ext. 122 |

Federal Resources for Seniors

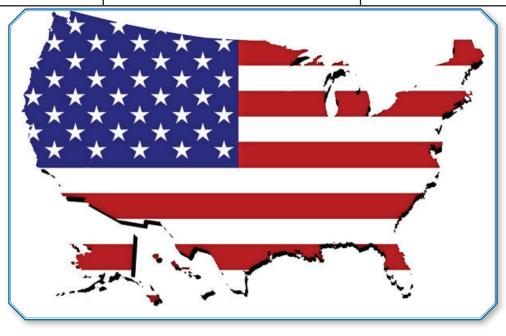
| ORGANIZATION | DESCRIPTION | WEBSITE/PHONE NUMBER |
|--------------------------------------|---|--|
| Administration for Community Living | Site contains a wide array of information on pro- grams for older adults and persons with disabilities | Phone: 202.619.0724 Website: https://www.acl.gov/ |
| Alzheimers.gov | This website provides current, comprehensive, unbiased source of information about Alzheimer's Disease. | Phone: 1.800.438.4380 Website: https://www.nia. nih.gov/health/alzheimers |
| Cancer Information Service | Provides the latest and most accurate cancer information to patients, their families, the public, and health professionals. | Phone: 1.800.422.6294 (1.800.4.CANCER) Website: https://www.can-cer.gov/contact/contact-center |
| CFPB - Managing someone else's money | To help financial caregivers, the Consumer Financial Protection Bureau released easy-to-understand guides. | Website: https://www.con- sumerfinance.gov/consum- er-tools/managing-some- one-elses-money/ |
| Elder Justice | Find helpful resources to prevent and respond to elder abuse. | Website: https://www.elderjustice. gov |
| FDA for Older People | FDA has numerous articles, brochures and other publications with information for older people on a wide range of health issues, including arthritis, cancer, health fraud, and nutrition. | Phone: 1.888.INFO-FDA (1.888.463.6332) Website: https://www.fda. gov/ForConsumers/ByAudi- ence/ucm062130.htm |
| GovBenefits.gov | This site is the official government benefits website. It is a free, confidential tool that helps individuals find government benefits they may be eligible to receive. | Website: https://www.benefits.gov/ |

Federal Resources for Seniors

| ORGANIZATION | DESCRIPTION | WEBSITE/PHONE NUMBER |
|---|---|--|
| Guide to Long Term Care for Veterans | The Guide provides infor- mation about long term care options - home and community based, and residential care. | Website: https://www.va.gov/GERI- ATRICS/Guide/LongTerm- Care/index.asp |
| Healthfinder | Healthfinder provides links to selected online publications, clearing- houses, databases, web- sites and support and self-help groups, as well as government agencies and nonprofit organi- zations for seniors and others. | Website: https://healthfinder.gov/ |
| HUD | This site provides infor- mation related to hous- ing options for seniors including information on HUD housing programs. | Website: https://portal.hud.gov/hud- portal/HUD?src=/topics/ information_for_senior_cit- izens |
| Medicare.gov | The Official U.S. Govern- ment Site for People with Medicare. Provides infor- mation regarding Medi- care and helpful links. | Website: https://www.medicare.gov/ |
| National Center on Caregiving | Provides support and helpful information for family caregivers. | Website: https://www.caregiver.org/ national-center-caregiving |
| Nursing Home Compare | The primary purpose of this tool is to provide detailed information about the past performance of every Medicare and Medicaid certified nursing home in the country. | Website: https://www.medicare. gov/nursinghomecompare/ search.html? |
| Nutrition.gov | A federal resource that provides easy access to all online federal government information on nutrition. | Website: https://www.nutrition.gov |

Federal Resources for Seniors

| ORGANIZATION | DESCRIPTION | WEBSITE/PHONE NUMBER |
|--|---|---|
| Rosalyn Carter Institute for Caregiving | Information for Caregivers and Educational Resources. | Phone: 229.928.1234 Website: http://www.rosalynncarter. org/ |
| Social Security Administration | The Social Security Administration toll-free number operates from 7AM to 7PM, Monday to Friday. Recorded infor- mation and services are available 24 hours a day. The website contains a wealth of information and resources including on-line databases and publications | Phone: 1.800.772.1213 Website: https://www.ssa.gov/ |
| Supplemental Nutrition Assistance Program (SNAP) | This site provides information on the Supplemental Nutrition Assistance Program, including eligibility and application information. | Phone: 703.305.2286 Website: https://www.fns.usda.gov/ snap/supplemental-nu- trition-assistance-pro- gram-snap |
| Dept of Veterans Affairs | Information on VA benefits and services. | Website: https://www.va.gov/ |





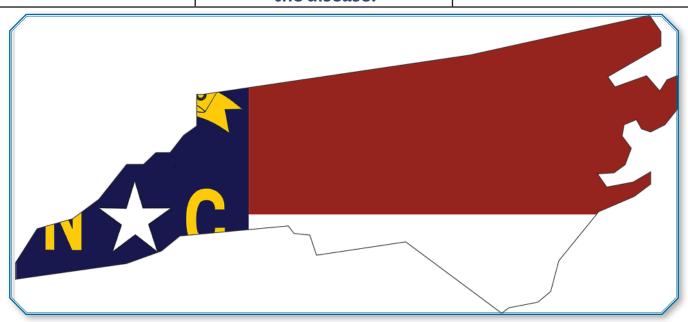
| ORGANIZATION | DESCRIPTION | WEBSITE/PHONE NUMBER |
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| Alzheimer's North Carolina | Provides Families with support through in-of-fice, phone counseling, support groups, resource referrals, education and empowerments, and emergency respite assistance. | Phone: 919.832.3732 Website: https://dementianc.org/ |
| BCBSNC Institute for Health and Human Services | A database that allows you to search for resources, programs, and services that are available just in our region. Also provides a contact person and contact number for whichever service you need. | Phone: 828.262.7677 Website: https://ihhs.appstate.edu/ directory |
| Community Resource Finder | A database that allows you to search for pro- grams, events, and re- sources statewide. | Website: https://www.communityre- sourcefinder.org/ |
| Disability Rights of North Carolina | Advocates for the rights of people living with disabilities throughout North Carolina. They handle cases involving discrimination, abuse, and other rights violations. | Phone: 919.856.2195 Website: https://disabilityrightsnc. org/ |
| First in Families of North Carolina | Helps individuals living with disabilities and their families with different forms of support such as computers, home furnishings or modifications, childcare or respite, or repairs to vehicles. | Phone: 919.251.8368 Website: http://fifnc.org/ |
| Healthy Aging NC | A Fall Prevention Re- source Hub to find classes in our region and across the state. | Website: www.healthyagingnc.com |

| ORGANIZATION | DESCRIPTION | WEBSITE/PHONE NUMBER |
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| Legal-Aid of North Carolina | Non-profit law firm that provides free legal services in civil matters to low income people to ensure equal access to justice. | Phone: 1.866.219.5262 Website: http://www.legalaidnc.org/ |
| Lifespan Respite | Program that offers respite vouchers to caregivers of those 18-60 years old. An application needs to be sent in by a referring agency. | Website: https://www.highcountry- aging.org/services/lifes- pan-respite-project |
| NC 211 | A database that allows you to search for resources in your area- these resources include crisis intervention hotlines/ helplines, crisis shelter, electric service payment assistance, food pantries, etc. | Phone: 919.834.5200 Website: https://www.nc211.org/ |
| North Carolina Assistive Technology Program | Assists individuals who are 65+ to help them maintain independence and enjoy quality of life. | Phone: 919.855.3500 Website: https://www.ncdhhs.gov/ divisions/vocational-rehabil- itation-services/north-car- olina-assistive-technolo- gy-program |
| North Carolina Baptist Aging Ministry | Helps individuals living with disabilities and their families with different forms of support such as computers, home furnishings or modifications, childcare or respite, or repairs to vehicles. | Phone: 877.506.2226 Website: https://www.ncbam.org/ |

| ORGANIZATION | DESCRIPTION | WEBSITE/PHONE NUMBER |
|--|--|--|
| North Carolina Division of Aging and Adult Services (DAAS) | Provides information on services that are available to you through the Division of Aging and Adult Services and how to contact providers in your region to get the help you need. Also has descriptions of certain programs that may apply to you. | Website: https://www.ncdhhs.gov/ assistance/aging-and- adult-services |
| NC DAAS-Disability Services | Offers public webinars on dementia and Alzheimer's that provides useful information for those caring for persons with Dementia or Alzheimer's or the persons living with the disease. | Phone: 919.855.4800 Website: https://www.ncdhhs.gov/assistance/disability-services |
| NC DAAS- Elderly Housing Locator | List of independent hous- ing options for North Carolina Seniors. | Phone: 919.855.3419 Website: https://www.ncdhhs.gov/ assistance/adult-services/ elder-housing-locator |
| NC Division of Veterans Affairs | Assists veterans with claims, employment, benefits, housing assistance and more. | Phone: 844.624.8387 Website: https://www.milvets. nc.gov/ |
| NC Housing Search | A database that allows you to search for rental housing and resources pertaining to housing in North Carolina | Phone: 1.877.428.8844 Website: http://www.nchousing- search.org/index.html |

| ORGANIZATION | DESCRIPTION | WEBSITE/PHONE NUMBER |
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| NC Low Income Energy Assistance Program | Provides a one-time vendor payment to help eligible households pay their heating bills. Only applies to households containing an elderly person age 60 and above or a disabled person receiving services only through the Division of Aging and Adult Services are eligible to potentially receive benefits from 12/1-12/31. | Phone: 919.334.1018 Website: https://www2.ncdhhs.gov/ dss/energy/ |
| NC Services for the Blind | Assists individuals who are blind, deaf-blind and visually impaired to find or keep a job or return to work and reach goals of independence. | Phone: 919.527.6700 Website: https://www.ncdhhs.gov/ divisions/dsb |
| NC Services for the Deaf and Hard of Hearing | Works to ensure that all Deaf, Hard of Hearing, or Deaf-Blind North Carolinians can communicate their needs and to receive information easily and effectively in all aspects of their lives, especially their health and wellbeing. | Phone: 919-527-6930 (Voice/TTY) 919.890.0859 (Videophone) Website: https://www.ncdhhs.gov/divisions/dsdhh |
| NCSU Cooperative Extension- More food in my basket | Helps reduce hunger by connect North Carolina residents to the Supplemental Nutrition Assistance Program (SNAP)-formerly called Food Stamps. | Phone: 855.240.1451 Website: https://www.morefood.org/ our-programs/more-in-my- basket/ |
| NC Works | Helps individuals find jobs in North Carolina, creating a resume, education and training and unemployment information. | Website: https://www.ncworks.gov/ vosnet/Default.aspx |

| ORGANIZATION | DESCRIPTION | WEBSITE/PHONE NUMBER |
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| Project Care | Helps caregivers of individuals with Alzheimer's/ Dementia with resources, | Contact Person: Karen Phoenix |
| | respite care, and home safety plus more. | Phone: 828.485.4267 |
| | / ' | Website: www.wpcog.org |
| Senior Law Project | Free legal help with housing, consumer rights, benefits, elder abuse and other civil matters. The Senior Legal Helpline provides advice, brief service, as well as referrals to a staff attorney with the senior law project. | Senior Legal Helpline Phone: 1-877-579-7562 Hours: 9 a.m11 a.m. 1 p.m3 p.m. (M-F) Website: http://www.legalaidnc. org/about-us/projects/se- nior-law-project |
| Teepa Snow | Offers public webinars on dementia and Alzheimer's that provides useful information for those caring for persons with Dementia or Alzheimer's or the persons living with the disease. | Phone: 877.877.1671 Website: https://teepasnow.com/ |



Alleghany County Resources for Seniors

| ASSISTANCE | | |
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| Alleghany in Motion | Transportation Assistance for medical and dental purposes. Medical covers the trip but they also offer rural general public raters. | Contact Person: Tiffany Boyer Phone: 336.372.8747 Website: https://alleghanycoun- ty-nc.gov/public_trans- portation.php |
| Alleghany CARES | Medication assistance program, educational scholarships, community needs, adult dental pro- gram, and more. | Contact Person: Vickie Scott Phone: 336.372.5959 Website: http://alleghanycares.com/ Home.php |
| Alleghany Health Department | Offers clinical services, nutrition services, com- munity health services, dental services, and pre- paredness. | Phone: 336.372.5641 Website: https://www.apphealthcare. com/ |
| ASU/Blue Cross Institute for Health and Human Services | Provides audiologic and speech-language assess-ments and treatments. | Phone: 828.262.7677 Website: https://ihhs.appstate. edu/about-ihhs/commu- nity-resources/asu-in- stitute-health-and-hu- man-services-communi- ty-outreach-division |
| Blue Ridge Opportunity Commission | Emergency Financial As- sistance, electric fuel as- sistance, home improve- ment | Contact Person: Stacy Hawks Phone: 336.372.7284 |
| | Eligibility: Must be below federal poverty line. | Website: http://brocinc.com/html/ emergency_assistance.html |

Alleghany County Resources for Seniors ASSISTANCE

| Community Alternative Program for Disabled Adults (CAP/DA) | Medicaid funded program promoting home care as an alternative to nursing home care for disabled adults 18 years and older. | Contact Person: Shane Atwood Phone: 336.372.1445 Email: Shane.atwood@alleghany. nc.gov |
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| Daymark Recover Services | Community Support, Individual Treatment, Group Therapy, Sub- stance Abuse Services, Geriatric Specialty Team, Mobile Crisis Services, 24/7/365 Crisis Services. | Contact Person: Sharon Wilcox Phone: 336.667.5151 Website: http://www.daymarkrecovery.org/ |
| | aid, Medicare, Insurance based on copay's | |
| High Country United Way | Community-based orga- nization that develops human and financial re- sources to improve the quality of life of those in | Contact Person: Linda Slade Phone: 828.265.2111 |
| | our region. | Email: info@highcountryunited- |
| | Eligibility: People of all ages. | way.org |
| | | Website: https://www.highcoun- |



Alleghany County Resources for Seniors

ASSISTANCE

| Hunger and Health Coalition | Offers a variety of food assistance programs to those in need. Also distributes firewood, clothing, books, snacks and food. | Contact Person: Elizabeth Young Phone: 828.262.1628 Email: director@hungerand- healthcoalition.com Website: https://www.hungerand- |
|---|---|---|
| | | healthcoalition.com/con- tact-us |
| Northwestern Regional Housing Authority | Provides many kinds of housing opportunities and services to assure affordable, adequate housing. Programs include rental assistance, housing assistance | Phone: 828.264.6683 Website: http://www.nwrha.com/ about |
| On Track Financial Education and Counseling | Counseling/Education for individuals and families on budgeting and money management, avoiding bankruptcy, reverse mortgages, and debt collection. Note: Individual counseling appointments are free (excluding bankruptcy) | Contact Person: Celeste Collins Phone: 828.255.5166 Website: https://ontrackwnc.org/ |
| Pisgah Legal Services | Provides free civil legal aid to very low-income people. | Contact: James A. Barrett Phone: 828.253.0406 Website: https://www.pisgahlegal. org/free-legal-services/ |

Alleghany County Resources for Seniors

SOCIAL SERVICES

Department of Social Services

Assistance in locating needed health services; placement services, and guardianship.

Phone: 336.372.1445

Website:

https://alleghanycounty-nc.gov/social_services.

php

SENIOR CENTER

Alleghany Council on Aging Evidence based health promotion programs, In Home Aide Level I & II, Congregate and home delivered meals, transportation and SHIIP Counseling. Phone: 336.372.4640

Website:

https://www.facebook.com/spartaseniorcenter/

HOME HEALTH AGENCIES

| Medi Home Health and Hospice | Skilled Nurses, Speech, Occupational and Physi- cal Therapy, Home Health Aides. Medicare/Medic- aid certified. | Phone: 336.372.8018 |
|-----------------------------------|--|---------------------|
| Generations Home Health Agency | Personal care, medication management, in-home aide. | Phone: 336.372.1755 |
| Living Waters Home Care | In-home aide, medication management, companionship. | Phone: 336.372.5150 |
| Yadkin Valley Home Health | In-home aide, wound care, memory and mental health care, ortho care, PT, OT. | Phone: 336.526.6460 |

| ASSISTANCE | | | |
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| Ashe Blue Ridge Opportunity Commission | Clothing and household vouchers, one electricity and fuel assistance per 12 | Contact Person: Stacy Howell | |
| Commission | months, weatherization, and Heating appliance | Phone: 828.336.384.4543 | |
| | repair and replacement. Eligibility: Must be below | Email: brocashe@gmail.com | |
| | federal poverty guide- lines. | Website: http://www.brocinc.com/ html/emergency_assis- tance.html | |
| Ashe County Free Medical Clinic | Health and wellness for those who are medically | Phone: 336.846.4649 | |
| | uninsured. | Website: https://www.nafcclinics. org/content/ashe-coun- ty-free-medical-clinic | |
| Ashe County Health Department | Dental Health, WIC, Nu- tritional Counseling, Health Check. Primary care for diagnosis and treatment of diabetic pa- tients. Community health promotion programs. | Phone: 336.246.9449 Website: https://www.apphealthcare. com/clinical-services/ | |
| Ashe County Sharing Center | Offers cooking and can- ning workshops, food pantries, outreach for older adults as well as children. | Phone: 336.846.7019 Website: http://www.ashesharing- center.net/home.html | |
| Ashe Outreach | Food Pantry, community meals, mobile meals, Out Grow Hunger and more. | Website: http://www.buzz- file.com/business/ Ashe-Outreach-Minis- tries,-Inc336-385-3663 | |

| ASSISTANCE | | | |
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| Blue Mountain Center | Psychotherapy, grief and loss counseling, stress reduction, emotional management, and more. | Phone: 828.265.1455 Website: http://bluemountaincen- ternc.com/ | |
| Blue Ridge Opportunity Commission (BROC) | Home delivered meals, congregate meals, home weatherization, and emergency assistance. | Phone: 336.667.7174 Website: http://brocinc.com/index. html | |
| Byrd Ridge Crisis Center, Food Pantry, and Clothing Closet | Food and clothing to those in need; by ap- pointment only. | Phone: 336.838.5847 Website: https://www.findpeace.to- day/outreach.html | |
| Christian Outreach Center / First Baptist Church of Boone | Weekly food distribution Mondays 2pm to 6pm to Wilkes, Watauga, and Ashe county residents Note: Some income guidelines required. | Phone: 828.264.2441 Website: http://www.boonefirstbap- tist.org/missions.php | |
| Community Care Clinic | Provides health care to low-income persons in our community who do not have health insurance. General medicine, lab testing, nursing, mental health counseling, chiropractic, neurology, PT, and orthopedics. | Phone: 828.2656.8491 Website: http://www.ccclinic.org/ | |
| Community Alternative Program for Disabled Adults (CAP/DA) | Medicaid funded program promoting home care as an alternative to nursing home care for disabled adults 18 years and older. | Phone: 336.246.2461 Website: https://asheaging.com/ docs/brochures/2012Up- dated/CAP-DA%20BRO- CHURE%20080811.pdf | |

| Daymark Recovery Services | Community Support, Individual Treatment, Group Therapy, Substance Abuse Services, Geriatric Specialty Team, Mobile Crisis Services, 24/7/365 Crisis Services. Note: Accepts Medicaid, Medicare, Insurance based on copay's. | Website: https://www.day- markrecovery.org/loca- tions/ashe-center |
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| Health Check-Ashe County | Transportation Services, WIC, making doctor's appointments, finding a doctor, finding a dentist. | Contact Person: Heather Cox Phone: 336.246.9449 Website: http://www.apphealthcare. com/Ashe/Index.php |
| Hunger and Health Coalition | Provides clients with life-sustaining medications (inhalers, insulin, COPD medications and many more Note: Must provide proof of income/paycheck. | Phone: 828.262.1628 Website: https://www.hungerand- healthcoalition.com/ |
| Northwestern Regional Housing Authority | Provides many kinds of housing opportunities and services to assure affordable, adequate housing. Programs include rental assistance, housing assistance | Phone: 336.667.8979 Website: http://www.nwrha.com/re- gional-offices/wilkes-coun- ty-field-office |
| Ashe County Habitat for Humanity | Builds safe, affordable, decent housing for those in need. Eligibility: Must be below the federal poverty line. | Phone: 336.846.2525 Website: http://ashehabitat.org/ |

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Department of Social Services

In-home aide, placement services, services for the blind, medical transportation, food and nutrition services, and general assistance Phone: 336.846.5719

Website:

http://www.ashecountygov.com/

Social Services Low Income Energy Assistance Program and Crisis Intervention Waiver for installation of materials such as ceiling, wall and floor insulation, community solar, caulking and weather stripping. Also, can install more energy efficient refrigerator, mechanical ventilations fans, and more.

Phone: 336.246.4347

Website:

http://www.ashecountygov.com/

Note: Must be at or below 200% of the federal poverty level.

SENIOR CENTER

Ashe Services for Aging, Inc. (ASA)

Evidence based health promotion programs, In Home Aide Level I & II, Home Delivered Meals, and Congregate Meals, Respite care, transportation and SHIIP Counseling.

Also provides an intergenerational day care program that includes adult day care. Can provide fuel/heat assistance in the winter.

Also provides home care for private pay individuals including CAP, VA, LTC, Phone: 336.246.4347

Website:

https://asheaging.com/

| HOME HEALTH AGENCIES | | | |
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| Ashe Home Care Inc. | In-home aide, respite care, Savvy Seniors, every day task assistance. | Phone: 336.846.1345 Website: http://ashehomecareinc. com/services/ | |
| Caldwell Hospice | Hospice and palliative care services provided wherever patients call home, regardless of abili- ty to pay. | Contact Person: Carrie Brown Phone: 828.754.0101 Email: cbrown@caldwellhospice.org | |
| | | Website: http://www.caldwellhos- pice.org | |
| Medi Home Health and Hospice | Skilled Nurses, Speech, Physical and Occupation- al Therapy. Note: Medicaid and Medicare approved. | Phone: 336.246.9023 Website: http://www.msa-corp.com/ companies/medihome- healthhospice.aspx | |
| Yadkin Valley Home Health | In-home aide, wound care, memory and mental health care, ortho care, PT, OT. | Phone: 336.526.6460 | |
| Senior Companion Program | In-home assistance to prevent and delay the need for institutionalization. | Phone: 336.846.4898 Website: https://asheaging.com/ docs/brochures/volun- teer-brochure-2017.pdf | |



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| Appalachian Healthcare Project | Provides healthcare for low income, uninsured residents in this county. | Contact Person: Sally Morgan Phone: 828.737.7725 Website: https://apprhs.org/com- munity/ |
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| Avery County Health Department | Adult Health, dental public health and food assistance, child health, family planning. | Phone: 828.733.6031 Website: http://www.toeriverhealth. org/ |
| Avery County Habitat for Humanity | Housing for low income families, mortgage pay- ment assistance. | Phone: 828.733.1909 Website: http://www.averycohfh.org/ |
| Cannon Memorial Hospital Finance Assistance Program | Reduces cost of medical care, including specialty care for low income and uninsured patient. Note: Requires ER visit first | Contact Person: Elizabeth Hoyt Phone: 864.898.1149 Website: https://apprhs.org/cannon/ |
| Community Alternative Program for Disabled Adults (CAP/DA) | Medicaid funded program promoting home care as an alternative to nursing home care for disabled adults 18 years and older. | Phone: 828.733.6031 Website: http://www.toeriverhealth. org/CAP.asp |



Avery County Resources for Seniors ASSISTANCE

| | ASSISTANCE | |
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| Daymark Recover Services | Community Support, Individual Treatment, Group Therapy, Substance Abuse Services, Geriatric Specialty Team, Mobile Crisis Services, 24/7/365 Crisis Services. Note: Accepts Medicaid, Medicare, Insurance based on copay's. | Website: https://www.day- markrecovery.org/loca- tions/avery-center |
| Feeding Avery Families | Free boxed food, some clothing and other items available. Note: Must meet income criteria. | Phone: 828.260.5389 Website: http://www.feedingavery- families.org/ |
| High Country Community Health | Offers primary care medical services, dental services, and substance abuse treatment. All forms of Insurance are accepted and there is a sliding fee scale for anyone who does not have insurance. | Phone: Medical- 828.737.0221 Dental-828.737.0221 Website: http://www.highcountry- communityhealth.com/con- tact-us |
| Hunger and Health Coalition | Provides clients with life-sustaining medications (inhalers, insulin, COPD medications and many more. Note: Must provide proof of income/paycheck. | Phone: 828.262.1628 Website: https://www.hungerand- healthcoalition.com/ |
| MANNA Food Bank | Provides direct services on a very limited basis to those struggling with hunger through Food Stamp outreach and a variety of food assistance programs. | Phone: 828.299.3663 Website: https://www.mannafood- bank.org/agency/reach- ing-avery-ministry/ |

Avery County Resources for Seniors ASSISTANCE

| Northwestern Regional Housing Authority | Provides many kinds of housing opportunities and services to assure affordable, adequate housing. Programs include rental assistance, housing counseling, and housing assistance. | Phone: 828.264.6683 Website: http://www.nwrha.com/ |
|---|---|--|
| On Track Financial Education and Counseling | Counseling/Education for individuals and families on budgeting and money management, avoiding bankruptcy, reverse mortgages, and debt collection. Note: Individual counseling appointments are free (excluding bankruptcy). | Contact Person: Celeste Collins Phone: 828.255.5166 Website: https://ontrackwnc.org/ |
| Pisgah Legal Services | Provides free civil legal aid to very low-income people. | Contact: James A. Barrett Phone: 828.253.0406 |
| Reaching Avery Ministries | Can refer individuals to local charities and non-profit organizations. Programs can offer free or inexpensive clothing, utility cooling or heating bill help, help with rent and/or mortgage assistance as well as foreclosure prevention advice. | Phone: 828.733.5127 Website: https://www.ramsrack.com/ |
| Williams YMCA of Avery County | Chronic disease prevention and management, evidence-based and other health promotion programs. | Phone: 828.737.5500 Website: http://ymcaavery.org/ |

| Avery County Resources for Seniors | | | |
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| SOCIAL SERVICES | | | |
| Department of Social Services | Intake of Medicaid, CAP/ DA programs, general as- sistance, adult protective services, food stamps. | Phone: 828.733.8230 Website: http://www.averydss.com/ | |
| | SENIOR CENTER | | |
| Avery County Senior Center | Evidence based health promotion programs, In Home Aide Level I & II, Congregate and home delivered meals, trans- portation and SHIIP Counseling. | Phone: 828.733.8220 Website: http://www.averycountync. gov/departments/senior_ services.php | |
| | HOME HEALTH AGENC | IES | |
| Kindred at Home | CAP/DA, Personal Care Services, Respite, Sitter Note: Accepts Medicaid, please call about private insurance. | Contact Person: Carolyn Holland Phone: 828.898.6000 Website: https://www.kindredhealth- care.com/locations/home- | |
| Pruitt Home Health | Provide catheter and wound care. Help the homebound meet their health care needs. Monitor problems and report findings to the doctor. Teach and counsel patients and their family about health care matters. Collect specimens / labs for physicians. | health/boone-nc-5064 Phone: 828.733.1550 Website: http://www.pruitthealth. com/ | |
| Senior Companion Program | In-home assistance to prevent and delay the need for institutionalization | Website: https://ihhs.appstate.edu/ about-ihhs/community-re- sources/senior-compan- ion-program | |

Mitchell County Resources for Seniors

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| | ASSISTANCE | |
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| Ave Maria Ministries | Food pantry: Wednesdays from 1-4pm. | Phone: 828.765.2224 |
| | | Website: |
| | | https://www.mannafood- |
| | | bank.org/agency/ |
| | | ave-maria-ministries/ |
| Bakersville Baptist | Food pantry: 1-2 | Phone: 828-688.4817 |
| Church | distributions per month. | NAZ AL LA CALL |
| | | Website: |
| | | https://wakespace.lib.wfu. |
| | | edu/handle/10339/36564 |
| Bear Creek Baptist Church | Provides appropriate snacks for nursing home | Phone: 828.688.4331 |
| Charen | patients and shut-ins. | Website: |
| | | http://www.bearcreekbap- |
| | | tist.com/ |
| Community Alternative | Medicaid funded program | Phone: 828.765.5677 |
| Program for Disabled | promoting home care as | _ |
| Adults (CAP/DA) | an alternative to nursing | Website: |
| | home care for disabled | https://www.hospice- |
| | adults 18 years and older | blueridge.com/cap |
| Grassy Creek Baptist | Food pantry: as needed; | Phone: 828.765-4620 |
| Church | church hours are Monday | Website: |
| | through Friday 9am-3pm. | |
| | | http://www.grassycreekbc. org/ |
| MANNA Food Bank | Provides direct services on a very limited basis | Phone: 828.299.3663 |
| | to those struggling with | Website: |
| | hunger through Food | https://www.mannafood- |
| | Stamp outreach and a | bank.org/ |
| | variety of food assistance | <u>bank.org/</u> |
| | programs. | |
| Mitchell County Habitat | Housing for low income | Phone: 828.766.9000 |
| for Humanity | families, mortgage pay- | |
| | ment assistance. Exterior | https://www.mitchellyanc- |
| | basic home repairs, ex- | eyhabitat.org/Home |
| | cept roofs. | |
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Mitchell County Resources for Seniors

| Mitchell County Resources for Seniors | | | |
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| | ASSISTANCE | | |
| Mitchell County Health Department | Provide adult health, dental health, commu- nicable disease control, vital records registration, and public health labora- tory support. | Phone: 828.688.2371 Website: http://www.toeriverhealth. org/Mitchell.asp | |
| Mitchell County Shepherd's Staff Food Pantry | Food pantry: Mon, Tue & Thu, 10:00am - 4:00pm (Closed for Lunch, 12:00pm - 1:00pm); Friday, 9:00am - 1:00pm. | Phone: 828.765.5385 Website: https://www.mannafoodbank. org/agency/mitchell-county- shepherds-staff-food-pantry/ | |
| Mitchell County Transportation | Transportation in county to ty and out of county to human service agencies, medical appointments, shopping, bill paying, and work. | Phone: 828.688.4715 Website: https://www.mitchellcounty. org/departments/transporta- tion/ | |
| Mitchell Yancey United Methodist Church Food Pantry | Food pantry: 2nd and 4th Saturday of each month, 10-11:30am. | Phone: 828.385.1131 Website: http://www.umc.org/find- a-church/church/32976 | |
| Mountain Community Health Partnership | Offers preventative and medical care, patient assistance programs, behavioral health, care management, and more. | Phone: 828.688.2104 (Bakersville, Spruce Pine) 828.675.4166 (Celo) Website: https://www.mchp.care/in- dex.html | |
| Northwestern Regional Housing Authority | Provides many kinds of housing opportunities and services to assure affordable, adequate housing. Programs include rental assistance, housing counseling, and housing | Phone: 828.688.3744 Website: http://www.nwrha.com/ regional-offices/mitch- ell-county-field-office | |

assistance.

Mitchell County Resources for Seniors

| ASSISTANCE | | | |
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| Service Center for Latinos | Food pantry: Call for Distribution Hours Se Habla Español. | Phone: 828.385.2309 Website: http://www.toeriverhealth. org/yanceyserivceproviderdiretory.pdf | |
| The Bridge Church of Western NC | Provides food boxes to SNAP qualified families; twice monthly on 1st & 3rd Saturdays. | Phone: 828.765.2969 Website: http://www.tbcwnc.org/ | |
| W.A.M.Y. Community Action | Garden Voucher Program: provides \$50 in garden supplies. Weatheriza- tion & H.A.R.R.P: Heating appliance repair and re- placement program for low income families to permanently reduce en- ergy bills (200% of pov- erty level). | Phone: 800.571.9269 Website: https://wamycommunityac- tion.org/ | |

| | SOCIAL SERVICES | |
|-------------------------------|--|---------------------------|
| Department of Social Services | Intake of Medicaid, CAP/ DA programs, general as- | Phone: 828.688.2175 |
| | sistance, adult protective | Website: |
| | services, food stamps. | https://www.mitchellcoun- |
| | | ty.org/departments/so- |
| | | <u>cial-services/</u> |

| | SENIOR CENTER | |
|----------------------------------|---|---|
| Mitchell County Senior Center | Evidence based health promotion programs, In Home Aide Level I, Con- gregate and home delivered meals, transportation. | Phone: 828.688.3019 Website: https://www.mitchellcoun- ty.org/departments/se- nior-center/ |

Mitchell County Resources for Seniors HOME HEALTH AGENCIES

| Carolina Home Care | Personal care assistance, | Phone: 828.765.4343 |
|--------------------|---|--|
| Specialists | home management, med- ication and diet compli- ance, shopping and com- panionship. | Website: https://www.manta. com/c/mb5xsv1/caroli- na-home-care-specialists |
| | Note: Accepts Medicaid, private pay, and private insurance – no wait list. | · |
| Pruitt Home Health | Provide catheter and wound care. Help the homebound meet their health care needs. Monitor problems and report findings to the doctor. Teach and counsel patients and their family about health care matters. Collect specimens / labs for physicians. | Phone: 770.279.6200 Website: http://www.pruitthealth. com/ |



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| | ASSISTANCE | |
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| American Legion Post 131 and Disabled American Veterans | Offers transportation to the VA in Johnson City or Asheville, provides free professional assistance to veterans in obtain- ing benefits and services earned through military services. | Phone: 423.727.1955 Website: http://www.davmember- sportal.org/chapters/ nc/90/default.aspx |
| Alliance Bible Fellowship | Food pantry open daily 8am-4pm. Note: Individuals can participate once a month with no income limits. | Phone: 828.264.8312 Website: http://abfboone.com/ |
| Appalcart Bus System | Public transportation system that offers para-transit transportation and reasonable modifications. | Phone: 828.297.1300 Website: www.appalcart.com |
| Casting Bread Ministries | Food pantry 10:30am- 3 pm on Wednesdays & Thursdays. Soup Kitchen: 11:30am- 1pm Wednesdays & Thursdays. | Phone: 828.295.8333 Website: http://www.faithbridgeumc. org/casting-bread-food- pantry.html |
| Community Care Clinic | Free clinic providing medical care, lab testing, chiropractic, and mental health counseling for low income persons without health insurance. | Phone: 828.265.8591 Website: www.ccclinic.org |
| Cannon Memorial Hospital Finance Assistance Program | Reduces cost of medical care, including specialty care for low income and uninsured patient. | Contact Person: Elizabeth Hoyt Phone: 864.898.1149 |
| | Note: Requires ER visit first. | Website: http://www.anmedhealthcan- non.org/patient-visitor/finan- cial-assistance/ |

| watauga County Resources for Semors | | | |
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| | ASSISTANCE | | |
| Community Alternative Program for Disabled Adults (CAP/DA) | Medicaid funded program promoting home care as an alternative to nursing home care for disabled adults 18 years and older. | Phone: 828.733.6031 Website: http://www.wataugacoun- ty.org/App_Pages/Dept/ Aging/cap.aspx | |
| Daymark Recover Services | Community Support, Individual Treatment, Group Therapy, Substance Abuse Services, Geriatric Specialty Team, Mobile Crisis Services, 24/7/365 Crisis Services. Note: Accepts Medicaid, Medicare, Insurance based on copay's. | Website: https://www.daymarkrecov- ery.org/locations/avery-center | |
| First Baptist Church | First Friday monthly senior lunch at 11:30 a.m. Weekly food distribution Mondays 2 p.m. to 6 p.m. Note: Must show proof of income | Phone: 828.264.2441 Website: http://www.boonefirstbap- tist.org/ | |
| Greenway Baptist Church | Food Pantry: 10:00 a.m. – 2:30 p.m. on Thursdays. | Phone: 828.264.7750 Website: https://www.greenwaybap- tist.com/ | |
| High Country Community Health | Offers primary care medical services, dental services, and substance abuse treatment. All forms of Insurance are accepted and there is a sliding fee scale for anyone who does not have | Phone: Medical- 828.262.3886 Dental-828.406.1925 Website: http://www.highcountry- communityhealth.com/con- tact-us | |

insurance.

| ASSISTANCE | | | |
|---|--|---|--|
| Hospitality House (Boone) | Bread of Life Meal Daily: Breakfast: 6:30 a.m. Lunch: 11:30 a.m1 p.m. Dinner: 5:30 p.m 6 p.m. | Phone: 828.264.1237 Website: https://www.hosphouse.org/ | |
| Hunger and Health Coalition | Boone Food Pantries and Nutrition Screenings: M-F 8:30-4:30 Generic medication assistance for those without Medicare D. Note: Must be 200% below federal poverty level. | Website: https://www.hungerand- healthcoalition.com/ | |
| Northwestern Regional Housing Authority | Provides many kinds of housing opportunities and services to assure affordable, adequate housing. Programs include rental assistance, housing counseling, and housing assistance. | Phone: 828.264.6683 Website: http://www.nwrha.com/ | |
| On Track Financial Education and Counseling | Counseling/Education for individuals and families on budgeting and money management, avoiding bankruptcy, reverse mortgages, and debt collection. Note: Individual counseling appointments are free | Contact Person: Celeste Collins Phone: 828.255.5166 Website: https://ontrackwnc.org/ | |
| Resort Area Ministries | (excluding bankruptcy). Provides mission work projects like painting, simple carpentry, repair jobs on porches, decks, steps or interior and more. | Contact Person: Mary Silver Phone: 828.264.6605 Website: https://ihhs.appstate.edu/ about-ihhs/community-resourc- es/resort-area-ministries | |

| Wataugu | ASSISTANCE | Tor Semons |
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| Pisgah Legal Services | Provides free civil legal aid to very low-income people. | Contact: James A. Barrett Phone: 828.253.0406 Website: |
| | | https://www.pisgahlegal.org/ pro-bono-legal-services/ |
| Watauga County Health Department | Offers clinical services, nutrition services, com- munity health services, dental services, and pre- paredness. | Phone: 828.264.4995 Website: https://www.apphealthcare.com/ |
| Watauga County Veterans Services Office | Can assist with loans, burial allowances, hos- pitalization, and ser- vice-connected compensation. | Contact Person: April Goodman Phone: 828.265.8065 Website: http://www.wataugacounty. org/App_Pages/Dept/Vets/ home.aspx |
| W.A.M.Y. Community Action | Weatherization assistance, heating appliance repair and replacement programs to low income families to permanently reduce energy bills. | Phone: 800.571.9269 Website: https://wamycommunityac- tion.org/ |
| Watauga County Project on Aging | Provides respite for the caregiver and other tasks/duties to assist the older adult throughout the day. | Phone Number: 828.265.8090 Website: http://www.wataugacounty. org/App_Pages/Dept/Aging/ home.aspx |



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| Department of Social Services | Intake of Medicaid, CAP/ DA programs, general as- | Phone: 828.265.8100 | |
|----------------------------------|--|-------------------------|--|
| | sistance, adult protective | Website: | |
| | services, food stamps. | http://www.wataugacoun- | |
| | | tv.org/ | |

| | Services, rood scamps. | ty.org/ |
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| | SENIOR CENTER | |
| Lois E. Harrill Senior Center (Boone) | Evidence based health promotion programs, In Home Aide Level I & II, Congregate and home delivered meals, trans- portation and SHIIP Counseling. | Phone: 828.265.8090 Website: http://www.wataugacoun- ty.org/App_Pages/Dept/ Aging/activities.aspx |
| Western Watauga Community Center (Cove Creek) | Activities for older adults, evidence-based health promotion programs, congregate meals, home delivered meals, and transportation. | Phone: 828.297.5195 Website: http://www.wataugacoun- ty.org/App_Pages/Dept/ Aging/activities.aspx |
| | HOME HEALTH AGENC | CIES |
| Appalachian Home Care | In-home aide. | Phone: 828.963.8233 |
| | Note: Accepts Medicaid, Private Pay, and Private Insurance. | Website: www.appalachianhome- care.com |
| Bayada Nurses Home Care Specialists | Accepts Medicaid, Private Pay, and Private Insurance. | Phone: 336.846.4898 Website: https://www.bayada.com/ |
| Kindred at Home | CAP/DA, Personal Care Services, home health, safe strides fall preven- | Phone: 828.266.1166 Website: |

tion.

Accepts Medicaid- please call for private pay.

https://www.kindredhealth-

care.com/locations/home-

health/boone-nc-5064

Wilkes County Resources for Seniors

| | ASSISTANCE | |
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| Alzheimer's Association – Western Chapter | Information and resources for those living with or caring for someone with Alzheimer's or other dementias. | Phone: 828.514.3124 Website: https://www.alz.org/ help-support |
| Appalachian State / Blue Cross NC Institute for Health & Human Services | Provide audiological and speech-language assess-ments and treatment. | Phone: 828.262.7677 Website: https://ihhs.appstate.edu/ |
| Blue Ridge Opportunity Commission (BROC) | Home delivered meals, congregate meals, home weatherization, and emergency assistance. | Phone: 336.667.7174 Website: http://brocinc.com/index.html |
| Byrd Ridge Crisis Center, Food Pantry, and Clothing Closet | Food and clothing to those in need; by ap- pointment only. | Phone: 336.838.5847 Website: https://www.findpeace.to- day/outreach.html |
| Care Connection Pharmacy | Provides prescription assistance drug programs to low-income residents of Wilkes County. | Phone: 336.667.3259 Website: https://wilkesregional.com/ser- vices/support_services/care_con- nection_pharmacy.aspx |
| Christian Outreach Center / First Baptist Church of Boone | Weekly food distribution Mondays 2pm to 6pm to Wilkes, Watauga, and Ashe county residents. Note: Some income guidelines required. | Phone: 828.264.2441 Website: http://www.boonefirstbap- tist.org/missions.php |
| Community Alternative Program for Disabled Adults (CAP/DA) | Medicaid funded program promoting home care as an alternative to nursing home care for disabled adults 18 years and older. | Phone: 828.733.6031 |

Wilkes County Resources for Seniors ASSISTANCE

| | ASSISTANCE | |
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| Daymark Recovery Services | Community Support, Individual Treatment, Group Therapy, Sub- stance Abuse Services, Geriatric Specialty Team, Mobile Crisis Services, 24/7/365 Crisis Services. Note: Accepts Medic- aid, Medicare, Insurance based on copay's. | Phone: 336.667.5151 Website: https://www.daymarkrecovery. org/locations/wilkes-center |
| Hunger and Health Coalition | Provides clients with life-sustaining medica- | Phone: 828.262.1628 |
| | tions (inhalers, insulin, COPD medications and many more. | Website: https://www.hungerandhealth- coalition.com/ |
| | Note: Must provide proof of income/paycheck. | |
| Northwestern Regional Housing Authority | Provides many kinds of housing opportunities and services to assure affordable, adequate housing. Programs include rental assistance, housing counseling, and housing assistance. | Phone: 336.667.8979 Website: http://www.nwrha.com/region- al-offices/wilkes-county-field-of- fice |
| Wilkes Center for the Deaf and Hard of Hearing | Assistance with devices and communication. | Phone: 336.651.7822 Website: http://wilkesfaithhealth.weebly. com/ |
| Wilkes County Health Department | Annual physical exams, diabetes counseling, lab services, nutrition counseling, recommended screenings, and sick visits. | Phone: 336.651.7450 Website: https://wilkescounty.net/292/ Well-Sick-Care |

Wilkes County Resources for Seniors

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| | ASSISTANCE | | |
| Wilkes Faith Health | Offers assistance with food, clothing, housing, energy assistance, and other needs. | Phone: 336.715.7922 Website: https://faithhealthnc.org/wil-kes-county/ | |
| Wilkes Family YMCA | Chronic disease prevention and management, evidence-based and other health promotion programs. | Phone: 336.838.3991 Website: https://ymcanwnc.org/locations/ wilkes-family-ymca/ | |
| Wilkes Habitat for Humanity | Housing for low income families, mortgage pay- ment assistance. | Phone: 336.838.3044 Website: http://wilkeshabitat.org/ | |
| Wilkes Ministry of Hope | Food bank, baby closet, woodshed and other out- reach ministries. | Phone: 336.903.1414 Website: https://www.brushymountain. com/adults | |
| | SOCIAL SERVICES | | |
| Department of Social Services | Intake of Medicaid, CAP/ DA programs, general as- sistance, adult protective services, food stamps. | Phone: 336.651.7400 Website: https://www.wilkescounty. net/284/Adult-Services | |
| SENIOR CENTER | | | |
| Wilkes Senior Resources | Evidence based health promotion programs, In Home Aide Level I & II, re- spite care, transportation and SHIIP Counseling. | Phone: 336.667.5281 Website: http://www.wilkesseniorre- sources.com/ | |

Wilkes County Resources for Seniors HOME HEALTH AGENCIES

| Bayada Nurses | Broad spectrum of nurs- ing, rehabilitation, ther- | Phone: 336.526.1952 |
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| | apeutic, and assistive home health care. | Website: https://www.bayada.com/_pub- lic/ClientServices/ClientIn- quiry?specialtyname=Assis- tive%20Care&zip=28607 |
| Kindred at Home | CAP/DA, Personal Care Services, Respite, Sitter, Home Health, Cardio- pulmonary Support, Safe Strides falls prevention. | Phone: 336.667.3389 Website: https://www.kindredhealthcare. com/locations/home-health/wil- kesboro-nc-5065 |
| | Note: Accepts Medicaid, please call about private insurance. | |
| Lifespan, Inc. | Adult day care, alternative family living, developmental therapy, OT and PT therapy, respite care, personal care, personal assistance, case management. | Phone: 336.852.1495 Website: https://www.lifespanservices. org/day-programs/wilkes-coun- ty-creative-campus-wilkesboro/ |
| Ruby Pardue Blackburn Adult Day Health | Care and supervision during the day, therapy services, respite care. | Phone: 336.667.2541 Website: https://wilkesadultdaycare.org/ |
| Pruitt Home Health and Hospice | Provide catheter and wound care. Help the homebound meet their health care needs. Monitor problems and report findings to the doctor. Teach and counsel patients and their family about health care matters. Collect specimens / labs for physicians. | Phone: 336.368.0220 Website: http://www.pruitthealth.com/ |

Wilkes County Resources for Seniors

| HOME HEALTH AGENCIES | | | |
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| Senior Companion Program | In-home assistance to prevent and delay the need for institutionalization. | Phone: 336.846.4898 | |
| Yadkin Valley Home Health | In-home aide, wound care, memory and mental health care, ortho care, PT, OT. | Phone: 336.526.6460 | |
| Westwood Hills Nursing and Rehabilitation | Respite, rehabilitation, and long-term care. | Phone: 336.667.9261 Website: | |
| | Note: Accepts Medicare/ Medicaid, VA, Private In- surance, and Private Pay. | http://www.westwoodhillscare. com/ | |



Yancey County Resources for Seniors ASSISTANCE

| | ASSISTANCE | |
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| Blue Ridge Medical Center- Yancey Campus | Accepts uninsured, underinsured, insurance, Medicare and Medicaid. | Phone: 828.682.0200 Website: https://missionhealth.org/mem- ber-hospitals/blue-ridge/ medical-center-yancey/ |
| Community Alternative Program for Disabled Adults (CAP/DA) | Medicaid funded program promoting home care as an alternative to nursing home care for disabled adults 18 years and older. Note: Must be eligible for Medicaid. | Phone: 828.682.7967 Website: http://www.toeriverhealth.org/ CAP.asp |
| Charity House Mission | Food Pantry: Monday-Friday 8:30 a.m. – 5 p.m. Saturday 8:30 a.m. – 2 p.m. | Contact Person: Jewell Huskins Phone: 828.678.0726 Website: http://www.toeriverhealth.org/ CAP.asp |
| First Baptist Church-Burnsville | Offers home repair and assistive devices. | Contact Person: Martha Huskins Phone: 828.682.2288 Website: http://fbcburnsville.com/ |
| Cry of Child Missions Int'l | Food pantry: 2nd and 4th Saturday of each month. | Phone: 828.682.5481 |
| Grassy Creek Baptist Church | Food pantry: as needed; church hours are Monday through Friday 9am-3pm. | Phone: 828.765-4620 Website: http://www.grassycreekbc.org/ |

Yancey County Resources for Seniors ASSISTANCE

| ASSISTANCE | | | |
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| \ Food Bank | Provides direct services | Phone: 828.299.3663 | |
| | on a very limited basis | | |
| | to those struggling with | Website: | |

| MANNA Food Bank | Provides direct services on a very limited basis to those struggling with hunger through Food Stamp outreach and a variety of food assistance programs. | Phone: 828.299.3663 Website: https://www.mannafoodbank. org/ |
|---|---|---|
| Mitchell-Yancey County Habitat for Humanity | Housing for low income families, mortgage pay- ment assistance. Exterior basic home repairs, except roofs. | Phone: 828.766.9000 Website: https://www.mitchellyanceyhabi- tat.org/Home |
| To River Health Department | Provide adult health, dental health, communicable disease control, vital records registration, and public health laboratory support. | Phone: 828.688.2371 Website: http://www.toeriverhealth.org/ Mitchell.asp |
| Mitchell County Shepherd's Staff Food Pantry | Food pantry: Mon, Tue & Thu, 10:00am - 4:00pm (Closed for Lunch, 12:00pm - 1:00pm); Fri- day, 9:00am - 1:00pm. | Phone: 828.765.5385 Website: https://www.mannafoodbank. org/agency/mitchell-county- shepherds-staff-food-pantry/ |
| Yancey County Transportation | Transportation in county to ty and out of county to human service agencies, medical appointments, shopping, bill paying, and work. | Phone: 828.682.6144 Website: https://yanceycountync.gov/ departments/transportation-au- thority |
| Mitchell Yancey United Methodist Church Food Pantry | Food pantry: 2nd and 4th Saturday of each month, 10-11:30am. | Phone: 828.385.1131 Website: https://blueridgechristiannews. com/archives/news/2014/Food_ Pantry_12-14.html |

Yancey County Resources for Seniors

| | ASSISTANCE | |
|--|--|--|
| Northwestern Regional Housing Authority | Provides many kinds of housing opportunities and services to assure affordable, adequate housing. Programs include rental assistance, housing assistance. | Phone: 828.688.3744 Website: http://www.nwrha.com/re- gional-offices/mitchell-coun- ty-field-office |
| Service Center for Latinos | Food pantry: Call for Dis- tribution Hours Se Habla Español. | Phone: 828.385.2309 |
| The Bridge Church of Western NC | Provides food boxes to SNAP qualified families; twice monthly on 1st & 3rd Saturdays. | Phone: 828.765.2969 Website: http://www.tbcwnc.org/ |
| W.A.M.Y. Community Action | Garden Voucher Program: provides \$50 in garden supplies. Weatheriza- tion & H.A.R.R.P: Heating appliance repair and re- placement program for low income families to permanently reduce en- ergy bills (200% of pov- erty level). | Phone: 800.571.9269 Website: https://wamycommunityaction. org/ |
| | SOCIAL SERVICES | |
| Department of Social Services | Intake of Medicaid, CAP/ DA programs, general as- sistance, adult protective services, food stamps. | Phone: 828.688.2175 Website: https://yanceycountync.gov/de- partments/social-services |
| Social Services Low Income Energy Assistance Program | Offers heating and cooling assistance for households who have some who is age sixty years and older or those receiving assistance through the division of aging. | Phone: 828.688.2175 Website: https://yanceycountync.gov/de- partments/social-services |

Yancey County Resources for Seniors

SENIOR CENTER

| Yancey | County | Senior |
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| Center | | |

Evidence based health promotion programs, In Home Aide Level I & II, Congregate and home delivered meals, transportation and SHIIP Counseling. Phone: 828.682.6011

Website:

http://www.main.nc.us/yancey/ ycsc.htm

HOME HEALTH AGENCIES

| HOWE HEALTH AGENCIES | | | |
|-----------------------------------|---|---|--|
| Carolina Home Care Specialists | Personal care assistance, home management, med- ication and diet compli- ance, shopping and com- panionship. | Phone: 828.765.4343 | |
| | Note: Accepts Medicaid, private pay, and private insurance – no wait list. | | |
| Pruitt Home Health | Provide catheter and wound care. Help the homebound meet their health care needs. Monitor problems and report findings to the doctor. Teach and counsel patients and their family about health care matters. Collect specimens / labs for physicians. | Phone Number: 828.682.7825 Website: http://www.pruitthealth.com/ | |



Common Legal Questions for Older Adults

What is a Will?

• A will is a legal document that directs where you want your property to go at your death. Any person over the age of 18 of sound mind may make a will.

What happens if I die without a Will?

• If someone passes without a will, property is distributed through the laws of intestate succession to your heirs in the order that your state's laws direct.

What is a Living Will?

- A living will is a legal document that allows you to control the decision about whether your life should be prolonged by certain medical procedures if you are suffering from one of three conditions:
 - 1. Incurable or irreversible condition;
 - 2. Unconsciousness, and to a high degree of medical certainty you will not regain consciousness; or
 - 3. Advanced dementia or another condition which results in a substantial loss of cognitive ability and to a high degree of medical certainty the loss is not reversible.

What are Advanced Directives?

Advanced directives are legal documents that help you and your loved ones make decisions if/when
you are unable to do so, including Powers of Attorney, Health Care Powers of Attorney, and Living
Wills.

What is a Power of Attorney?

• A Power of Attorney is legal document in which you give someone (known as your agent) the legal authority to take certain actions for you regarding financial decisions.

When does a Power of Attorney go into effect?

• A Durable Power of Attorney, according to the 2018 North Carolina Uniform Power of Attorney Act, goes into effect immediately and remains in effect during incapacity or incompetence. A Springing Power of Attorney is effective only once the person becomes incapacitated or incompetent.

What powers can I give my Power of Attorney agent?

• You can give your agent power over any of the following: Real Property; Tangible Personal Property; Stocks and Bonds; Commodities and Options; Banks and Other Financial Institutions; Operation of Entity or Business; Insurance and Annuities; Estates, Trusts, and Other Beneficial Interests; Claims and Litigation; Personal and Family Maintenance; Benefits from Governmental Programs or Civil or Military Service; Retirement Plans; Taxes; All preceding subjects.

What is a Health Care Power of Attorney?

• A Health Care Power of Attorney is a legal document in which you give someone the power to make medical decisions for you if you are not competent or if you are not able to communicate your wishes.

When does a Health Care Power of Attorney come into effect?

 A Health Care Power of Attorney comes into effect only when a physician you have named or your attending physician (if the one that you have named is not available) determines that you lack capacity to make or communicate decisions relating to your health care, unless your Health Care Power of Attorney agreement states otherwise.

What authority does my Health Care Power of Attorney agent have?

• The Health Care Power of Attorney Agent has the ability to make and carry out all health care decisions and mental health decisions for you, unless you limit their ability.



Evidence Based Fall Prevention Classes

₩ A MATTER OF BALANCE

▼ TAI CHI FOR ARTHRITIS AND FALL PREVENTION

Who should attend?

The program is for older adults who:

- Are worried about falls
- Have fallen in the past
- Limit activities because of a fear of falling
- Are interested in improving balance, strength, and flexibility
- Live on their own
- Can problem solve

What do you learn?

You learn to:

- View falls as controllable
- Set goals for increasing activity
- Make changes to reduce your risk of falling at home
- Exercise to increase strength and balance

Who should attend?

The program is for older adults who:

- Want to maintain and improve balance, strength and flexibility
- Want to reduce stress and improve awareness
- Live on their own
- Are interested in meeting new people
- Want to maintain progress made in physical therapy

What do you learn?

You learn to:

- Improve balance, strength, flexibility
- Move with ease and awareness
- Improve relaxation
- Decrease pain
- Prevent falls

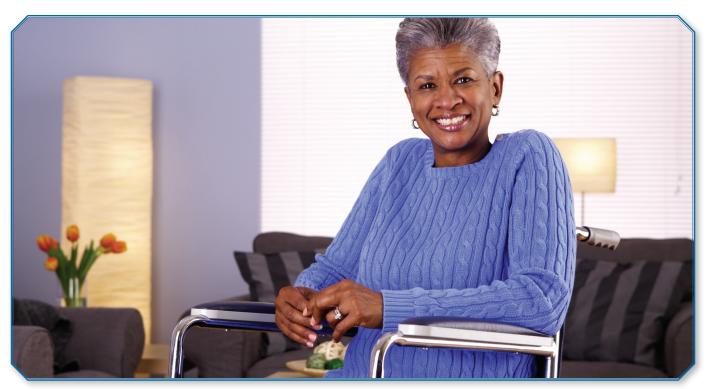
Interested in Classes?

Please contact Amber Chapman Family Caregiver and Health Promotion Specialist High Country Area Agency on Aging ext. 113











www.highcountryaging.com I 828-265-5434

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